

2003-200C  
233174

**QUARTERLY SERVICE QUALITY REPORT**  
**SOUTH CAROLINA OPERATIONS**

COMPANY NAME Covista, Inc.  
QUARTER/YEAR 3Q11 / 2011

MONTH:	July 2011	August 2011	September 2011
Number of Customer Access Lines	<u>231</u>	<u>221</u>	<u>222</u>
New Service Applications Held over 30 Days	<u></u>	<u></u>	<u></u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs and Re-Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Number of Lifeline Customers	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations: \_\_\_\_\_

Preparer's Name: Mark Lammert, CPA  
Phone and Email: 407-260-1011; mark@csilongwood.com

RECEIVED  
PSC SC  
MAIL / DMS

Mail completed form to: Office of Regulatory Staff  
Telecommunications Department  
1401 Main Street, Suite 900  
Columbia, SC 29201

(803) 737-0800